

Please read these Terms and Conditions carefully before using The Reform Room services.

## **1. Booking & Attendance**

All bookings must be made ONLY through The Reform Room app. Late cancellations or no-shows are subject to policy. Late arrival may result in forfeiting your spot and late entry may not be permitted.

## **2. Payment & Packages**

All payments are non-refundable unless required by law. Packages expire on the stated date. Packages are non-transferable unless authorised by the studio.

## **3. Health, Safety & Participation**

You must disclose injuries or conditions before class. Stop immediately if you feel discomfort. The studio may refuse participation for safety reasons. You confirm you are medically cleared to participate.

## **4. Studio Etiquette & Behaviour**

Respect for instructors and other clients is mandatory. Phones must be silent. Wear suitable clothing. No food or gum on equipment. Misconduct may result in removal.

## **5. Personal Belongings**

The Reform Room is not responsible for loss or damage of personal items. Bring valuables at your own risk.

## **6. Equipment Use**

Use equipment only as instructed. Do not adjust springs, straps, or settings unless directed by the instructor. Improper use may lead to injury.

## **7. Liability**

You acknowledge the inherent risks of Pilates. You voluntarily assume all risks. The Reform Room and its staff are not liable for injuries or damages incurred during participation.

## **8. Photography & Media**

The studio may take group photos or short clips for marketing. You may opt out anytime by notifying the instructor before class.

## **9. Privacy & Data Protection**

Only essential information is collected. Your data is securely stored and never sold or shared except when legally required. You may request access or deletion at any time.

## **10. Policy Updates**

These Terms and Conditions may be updated. Continued use of the app and services indicates acceptance of updates.